



## HSSO Monthly Update | January 2023 edition

Welcome to our first update for 2023.

I hope you celebrated the start of 2023 safely and in good spirits with family and friends. I want to take a moment to quickly reflect on 2022 and to thank you once again you for your contributions over the past 12 months.

2022 was a transformative year for the HSSO and as our team grew, our business grew and strengthened, and we worked on important initiatives and projects across the country that will help to guarantee our continued success in the future.

Working in collaboration with stakeholders such as employers, peak bodies, unions, education and training organisations and government, we made substantial progress toward our strategic goals despite challenges that the sector faces. This year, we will continue to adapt to challenges and work collaboratively with each other - the work we are doing is more relevant than ever today. The service we provide in the codesign of products and resources, are an integral part of people's lives in Australia.

### Work Placement Visual Learning Resources Project

Work continues with our [Work Placement Visual Learning Resources project](#) which will develop eight short videos designed to support students as they prepare for and undertake their work placements in residential aged care, home care or disability support. These videos will be made available through a mobile platform, giving users free access to the videos at a time convenient to them.



We are looking for RTOs to help pilot access to the platform, which will be free to access for students. We are looking to commence the pilot in January/February 2023. If you're interested in participating in the trial, please click [here](#) to register.

### Recognition of Prior Learning (RPL) Toolkit Project

Our [Recognition of Prior Learning \(RPL\) Toolkit](#) project is ongoing, to date there have been 17 Assessor training workshops completed with 180 staff from 25 RTO's completing the training. Additional training sessions are scheduled for early 2023 in NSW, NT, QLD & VIC. In addition, there have been over 70 presentations to interested stakeholders, including RTOs, employers, Government, committees and working groups across the sector. If you're an employer and are interested in getting your staff's skills and experience recognised in the Certificate III in Individual Support (CHC33015), please click [here](#), or if you're an RTO please click [here](#).



### Care and Support Mental Health Resources

As we mentioned at the end of last year, our team is working hard to release a suite of videos and support resources in partnership with Pheonix Australia, which aim to raise awareness and help support the wellbeing of workers in the residential care, home care and disability sectors as well as introduce key concepts of trauma-informed care through our [Care and Support Mental Health Resources](#).



### Workforce Summit



Towards the end of March 2023, we will co-host a Workforce Summit in partnership with the National Aboriginal Community Controlled Health Organisation (NACCHO). This three-day event will bring together Aboriginal Community Controlled Health Organisations (ACCHOs), Aboriginal community-controlled RTO's (ACCRTOs) and relevant government and sector stakeholder groups, to develop strategies to increase both service and training availability and boost workforce numbers across Aboriginal and Torres Strait Islander communities. Keep an eye on our [project page](#) where you will find more information as it becomes available.

### Confronting the Challenge

In November 2022, the Human Services Skills Organisation (HSSO) conducted a series of national events: [Confronting the Challenge: The future care and support workforce](#) initiating conversations with a wide range of stakeholders about how to attract and retain quality workers to meet the increasing demand in the care and support sector. A [national data snapshot](#) was presented at these events, bringing together the latest data to identify key trends in workforce supply and demand, provides a demographic overview as well as information about sector-related VET completion trends. State and territory extracts of the national data are now available to download from our [website](#).



I would like to personally thank you for your ongoing support and engagement with the important work we are doing to support the Human Services Sectors.



**Jodi Schmidt**  
Chief Executive Officer  
Human Services Skills Organisation

#### About the HSSO

The Human Services Skills Organisation (HSSO) is an employer-led body addressing the growing and evolving workforce needs of the human services sectors through cross-industry collaboration and innovation. We represent employers across aged care, disability care, veterans' care, allied health, community health, youth services, and early childhood education and care, and work in partnership with training organisations, industry experts, peak and workforce bodies, and government to develop, pilot and deliver responsive, fit-for-purpose workforce development and training programs.



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