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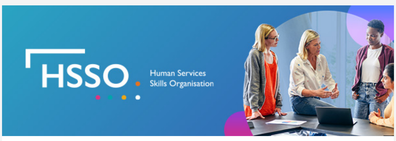

Welcome to the May edition of the HSSO update.

It's national careers week—a great platform to remind people that working in human services is more than just a job. In the spirit of all things 'careers', I'm pleased to be able to share the launch of new resources and announce the start of other projects to support our human services workforce.

Today, 19 May 2022 we have launched our newest resource, the—*Preparing Students for Work – Certificate III in Individual Support Work Placement Guide*. We know that well designed, high-quality work placement programs are important; they broaden an individual's knowledge, contextualise the learning input and deepen the experience for individuals. This guide has been created in response to reports from the disability support and aged care sectors that the quality of work placements is inconsistent. With tips, resources, and templates the guide will support service providers, registered training organisations (RTOs) and students create high quality work placement experiences, which result in graduates who are better skilled and better prepared for work in the disability and aged care sectors. You can access the guide in an online format or download it from our website.

The contributions of individuals from the human services and vocational education and training sectors have been invaluable in designing the guide. Thank you to everyone who participated in our research program in 2021. In addition to the guide, we have published our research and policy paper on mandatory work placements for the Certificate III in Individual Support (CHC33015). The paper contains details and findings from our research that were used to develop the guide. To access the research and policy paper visit our website.

This month we commenced a project to explore the use of artificial intelligence (AI)-powered adaptive learning technology and the value it could bring to vocational training in the human services sector. The adaptive learning project will run from June to December 2022. We will be working with registered training organisations across Australia to trial the technology with the Entry into care skill set (or the associated units out of the Certificate III in Individual Support (CHC33015)). Visit our website for full details about the project.

Finally, to celebrate the individuals within human services, we have created a new series of human stories, which I hope you will enjoy. Getting to meet and understand the individuals behind the professions of early childhood education and care, health and human services is an opportunity to see the depth and passion within our sectors. Scroll down to find the first story.

Take care and stay safe.

Jodi Schmidt
Chief Executive Officer
Human Services Skills Organisation

ARTIFICIAL INTELLIGENCE TO AID ENTRY INTO CARE SKILLS

A new project will trial technology to support learners in aged care.
Read more

NEW WORK PLACEMENT GUIDE FOR INDIVIDUAL SUPPORT

New resource available to support providers, trainers, and students.
Read more

ATTRACTING YOUNG PEOPLE TO THE SECTOR

Digital careers forum discusses the laws of attraction – Gen Zs, Careers and Skills Shortages.
Read more

MEET MICHELLE, ONE THE PROFESSIONALS OF HUMAN SERVICES

She tells us how she got her start, what a typical day looks like and more.
Watch video

ALLAMBI FOCUSES ON TRAINING

Allambi has revolutionised its training program for new and existing staff.
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RECRUIT FOR VALUES, AND THEY WILL COME

This is what you should recruit for if you want engagement and longevity.
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TRANSITIONING INTO FRONTLINE LEADERSHIP

The move from carer to team leader or frontline manager can be a challenging one.
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